



DISTRICT OF COLUMBIA

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July 17, 2025

PROVIDER ALERT: Provider Manual Updates

As a participating provider in the MedStar Family Choice District of Columbia (MFC-DC) network, we are hereby notifying you that we are making some revisions to the MFC-DC Provider Manual. These changes will go into effect on August 17, 2025. The MedStar Family Choice DC Provider Manual advises you about the MedStar Family Choice DC Managed Care Organization, including its policies and procedures related to providing care.

You can access the Provider Manual from our website at:

<https://www.medstarfamilychoicedc.com/-/media/project/mho/mfcdc/provider-manual/mfc-dc-provider-manual-june-2025---62025.pdf>

Please take the time to review this content as the Provider Manual is an extension of your existing contract and a key information source.

For questions concerning this Provider Alert and the MFC-DC Provider Manual, please contact the MedStar Family Choice DC Provider Customer Service Department, Monday through Friday, 8 a.m. to 5:30 p.m.

Phone: **800-261-3371, Option 1** or

Email: mfcdc-providerrelations@medstar.net

**It's how we
treat people.**