

February 16, 2024

PROVIDER ALERT: HEDIS MEDICAL RECORDS REVIEW

MedStar Family Choice DC is required by NCQA© (National Committee for Quality Assurance) to submit accurate and complete diagnostic information for all Medicaid Enrollees. We are requesting access to our Enrollee's medical records to facilitate a chart and quality review. This request ensures all diagnostic information is captured in accordance with NCQA guidelines. To that end, we are asking all participating MedStar Family Choice DC providers to be vigilant in checking and responding to all faxes, emails, and telephone calls that may pertain to medical record requests. Thank you (in advance) for your cooperation in this important matter.

For questions or concerns, please contact the MedStar Family Choice DC Quality Improvement Department.

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