

February 25, 2022

PROVIDER ALERT: IMPORTANT COVID-19 UTILIZATION MANAGEMENT UPDATE

In our effort to ease the administrative burden and support ongoing quality care to our enrollees, MedStar Family Choice District of Columbia (MFC-DC) made several temporary updates to relax our Utilization Management requirements. These updates went into effect on December 28, 2021 with a plan to re-evaluate on February 15, 2022. At that time, we recognized the continued burden of COVID and the Omicron variant and made the decision to extend the relaxation of UM requirements through the end of February for our MFC-DC enrollees. This extension was in support of you, our valued provider community.

While we understand that COVID remains with us, we are grateful for the positive trends we are currently experiencing.

As we continue to see positive overall COVID trends, MFC-DC will be returning to normal UM requirements, beginning March 15, 2022. Authorization rules may be found on our website at MedStarFamilyChoiceDC.com.

MFC-DC extends our sincere appreciation to our healthcare providers on the front line as well as our healthcare partners who continue to provide untiring care for our enrollees.

For questions concerning this Provider Alert, please contact the MFC-DC Provider Relations department, Monday through Friday, 8 a.m. to 5:30 p.m.

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