

October 3, 2022

## PROVIDER ALERT: SURVEY CONCERNING CONTINUITY AND COORDINATION OF BEHAVIORAL HEALTH

MedStar Family Choice District of Columbia (MFC-DC) wants to better understand the coordination and exchange of information between behavioral health providers and physical health providers. To that end, MFC-DC ask that you complete a quick five (5) question survey. The questions are as follows:

1. Based on your experience with the exchange of information from behavioral health care providers how would you rate the following: **Accuracy of Information**
2. Based on your experience with the exchange of information from behavioral health care providers how would you rate the following: **Sufficiency of Information**
3. Based on your experience with the exchange of information from behavioral health care providers how would you rate the following: **Timeliness of Information**
4. Based on your experience with the exchange of information from behavioral health care providers how would you rate the following: **Clarity of Information**
5. Based on your experience with the exchange of information from behavioral health care providers how would you rate the following: **Frequency of Receiving Information**

You can access this survey via the below link. Your responses will be used to help MFC-DC develop initiatives to improve the exchange of information between physical health providers and behavioral health providers.

<https://forms.office.com/r/zcAGvG5xWU>

For questions concerning this Provider Alert, please contact the MFC-DC Provider Relations department, Monday through Friday, 8:00 a.m. to 5:30 p.m.

Phone: **855-798-4244, Option 2**

Email: [mfcdc-providerrelations@medstar.net](mailto:mfcdc-providerrelations@medstar.net)