

September 22, 2023

PROVIDER ALERT: PRACTITIONER DATA ISSUE

MFC-DC has identified and wants to make you aware of a data integrity issue impacting practitioner effective dates. This issue has resulted in certain practitioner claims being denied as “non-participating”. Resolution to this issue has been assigned the highest priority.

Claims incorrectly denied will be reprocessed. There is no need to resubmit these claims. Where applicable, claim interest will be paid. We apologize for this inconvenience and appreciate your patience as we work to resolve this issue.

For questions concerning this Provider Alert, please contact the MFC-DC Provider Relations department, Monday through Friday, 8 a.m. to 5:30 p.m.

Phone: **855-798-4244, Option 2**

Email: mfcdc-providerrelations@medstar.net