

## **DCPS Amended Technology Policy to Allow for the Use of School-Issued Devices to Access Telehealth**

To All MedStar Family Choice-DC Contracted Providers:

As a participating MFC-DC provider, for both DC Healthy Families and DC Healthcare Alliance, please be advised that telehealth services can be accessed through devices issued by District of Columbia Public Schools (DCPS). The District of Columbia's Department of Health Care Finance (DHCF) would like all in-network providers to be informed of this revision in the amended technology policy allowing these services on DCPS devices. For more information pertaining to this notification, please see the attached bulletin from DHCF.

For questions concerning this informational bulletin from the DHCF, please contact the MFC-DC Provider Relations department, Monday through Friday, 8 a.m. to 5:30 p.m.

Phone: **855-798-4244, Option 2**

Email: [mfcadc-providerrelations@medstar.net](mailto:mfcadc-providerrelations@medstar.net)



**GOVERNMENT OF THE DISTRICT OF COLUMBIA**  
**Department of Health Care Finance**  
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**Washington, DC 20001**

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***Department of Health Care Finance Informational Bulletin***

**DATE:** April 27, 2021

**FROM:** Lisa Truitt  
Director, Health Care Delivery Management Administration

**SUBJECT: DCPS Amended Technology Policy to Allow for the Use of School-Issued Devices to Access Telehealth**

The purpose of this Informational Bulletin is to provide information to all the Medicaid managed care organizations (MCOs) contracted with the District of Columbia Department of Health Care Finance (DHCF) regarding the District of Columbia Public Schools (DCPS) March 24, 2021 amended technology policy which allows for the use of school-issued devices to access telemedicine. DHCF wants to ensure that all MCOs know that devices remain available through the school system and that DCPS-issued devices can be used to access telehealth.

The entire policy is attached, but the relevant language on pages 4-5 states:

DCPS staff and students are permitted to access telehealth sessions on DCPS devices. Although the District has no intention of actively monitoring telehealth sessions, federal law requires that school districts scan data and monitor student activity on school-issued devices, which could include medical records or other documents saved to the devices' hard drives. Live telehealth sessions will not be monitored. If confidential data is stored on the devices' hard drives, it will be purged upon the devices' return to inventory.

DHCF requests that MCOs notify the providers in their networks and include this information in their outreach activities. In addition, the continued availability of devices and their authorized use for telehealth was discussed at the MCO EPSDT Working Group on April 7, 2021, and any questions or further discussions can be held during executive and operational team meetings between DHCF and the MCOs.

Any questions, please feel free to contact Colleen Sonosky, Associate Director, Division of Children's Health Services at [colleen.sonosky@dc.gov](mailto:colleen.sonosky@dc.gov).