

**MEDSTAR FAMILY CHOICE-DC
DC HEALTHY FAMILIES**

PERSONAL CARE ASSISTANCE

JUNE 21, 2021

As you may be aware, DHCF has contracted with Sandata Technologies LLC to deliver the Electronic Verification System (EVV), which electronically captures individual caregiver activity for Personal Care Assistance (PCA) services provided by Home Health Agencies. The purpose of the EVV system is to ensure enrollees receive the necessary authorized support services and to verify PCA services rendered are billed accurately.

MedStar Family Choice-DC (MFC-DC) has been working closely with DHCF and Sandata over the last few months to implement EVV and we are pleased to announce MFC-DC's go live date is **Monday, June 21, 2021**.

For technical assistance, please contact Sandata directly at:

Phone (855) 962 – 1322
Email WDCCustomerCare@sandata.com

BILLING REMINDER

DC Healthcare Alliance

- DC Healthcare Alliance enrollees are not eligible for PCA services.

DC Healthy Families and Immigrant Children's Program

- Home Health Agencies must submit claims for PCA services using a UB04 form or its electronic equivalent.
- Revenue codes and HCPCS codes must be submitted on all claims in order to be reimbursed. Services submitted without a Revenue code/HCPCS code combination will deny.
- When billing units for each claim line, bill units based on the **HCPCS code description**.
- MFC-DC follows DHCF unit maximum as identified on DHCF Medicaid Fee Schedule. If units submitted are more than the unit max, the entire line will deny.

HCPCS Code/Revenue Code combination to bill for PCA Services:

Description	Revenue Code	Procedure Code
Personal Care Assistance Service	0590	T1019
PCA Supervisory Visit by RN	0551	G0299
PCA Supervisory Visit by LPN	0551	G0300

To avoid claim denials, beginning with dates of service June 1, 2021, do not bill the above HCPCS codes with a modifier.

Type of Bill (TOB) codes to bill for PCA and Home Health Services:

- MFC-DC requires Home Health Agencies to bill using the appropriate Type of Bill (TOB) code listed in the below table.

TOB	Description
321	Admit to Discharge
322	Interim bill — first claim
323	Interim bill — continuing claim.
324	Interim bill — final claim
327	Corrected Claim

If you need additional assistance related to this update, please contact the following:

- Jolynda Wilson -Manager, Ancillary contracting at 443-725-1150 or via email at jolynda.c.wilson@medstar.net; or
- Stephanie Thayer-Thompson – Director, Ancillary Contracting at 410-933-3040 or via email at stephanie.n.thayer@medstar.net.