



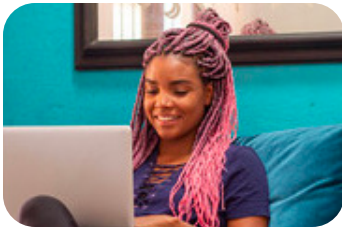
MedStar Family Choice

DISTRICT OF COLUMBIA

Benefits... you have them, **here's how you keep them**

As a MedStar Family Choice District of Columbia (MFC-DC) Enrollee, it may be time for you to recertify for DC Healthy Families or DC Healthcare Alliance benefits. You can recertify online, by phone or in person (see back side for locations).

Need assistance? We can help. Call 202-363-4348 (select option 1, then option 2) to speak with one of our Outreach coordinators.



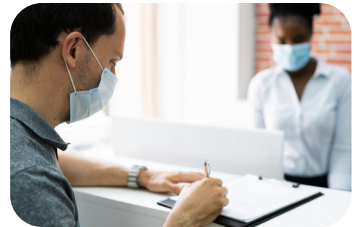
Online

Create an account and complete your recertification via District Direct*



By Phone

Call the DC ESA Call Center at **202-727-5355**
TTY/TDD **711**



In Person

Visit a DC ESA Service Center near you (see back side for locations)

*To recertify online, go to <https://districtdirect.dc.gov>.

Don't lose your healthcare benefits. Recertify today!


Economic Security Administration (ESA) Service Center Locations

- **Anacostia** – 2100 Martin Luther King Jr. Avenue SE
- **Congress Heights** – 4049 South Capitol Street SW
- **H Street** – 645 H Street NE

Please ensure your mailing address and phone number are up-to-date with ESA to receive notices on time.

Transportation Assistance


Did you know as an Enrollee you can receive transportation if you need it? Call Transportation Services at **866-201-9974** to schedule.

**MedStar Family Choice**
DISTRICT OF COLUMBIA

DC Healthy Families

Last Name, First Name
DOB: XX/XX/XXXX
Medicaid ID#: XXXXXXXXXXXX
PCP: XXXXName

Eff Date: XX/XX/XXXX
MFC ID #: XXXXXXXXXXXX-01
Dentist: XXXXName

**MedStar Family Choice**
DISTRICT OF COLUMBIA

DC Healthcare Alliance

Last Name, First Name
DOB: XX/XX/XXXX
Medicaid ID#: XXXXXXXXXXXX
PCP: XXXXName
PCP Phone: XXX-XXX-XXXX
CVS Caremark® RxPCN: MCAIDADV

Eff Date: XX/XX/XXXX
MFC ID #: XXXXXXXXXXXX-01
Dentist: XXXXName
Dentist Phone: XXX-XXX-XXXX
RxBin: 004336

Recertify two months before your coverage end date.

For example, if your coverage effective month is July, you can recertify in May.

If you do not speak and/or read English, please call 888-404-3549 between 8:00 a.m. and 5:30 p.m. A representative will assist you.

Si no habla y/o lee inglés, llame al 888-404-3549 entre las 8:00 a.m. y las 5:30 p.m. Un representante lo asistirá.

Nếu bạn không nói và/hoặc đọc Tiếng Anh, vui lòng gọi 888-404-3549 giữa 8 giờ sáng đến 5 giờ 30 chiều. Một người đại diện sẽ hỗ trợ bạn

영어를 읽거나 말할 수 없다면, 오전 8시에서 오후 5시 30분 사이에 888-404-3549로 문의하십시오. 대표가 도움을 드릴 것입니다.

Si vous ne parlez pas et / ou ne lisez pas l'anglais, veuillez appeler le 888-404-3549 entre 8h00 et 17h30, un représentant vous répondra.

ኢንግሊዝኛ የማይናገሩ እና/ወይም የማያነቡ ከሆነ፣ እባክዎ ከጥዕን 8:00 እስከ 5:30 ባለ ሰዓታት ውስጥ ወደ 888-404-3549 ይደውሉ። ተወካይ ያዋግዎታል።

MedStar Family Choice District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, or sex.



This program is funded in part by the Government of the District of Columbia Department of Health Care Finance.

