

# Your Voice Matters!

Share your thoughts to help us improve and provide better care for you and all our Enrollees.



## We Need You!

As a MedStar Family Choice District of Columbia Enrollee, you may be randomly selected for the anonymous Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. This survey helps us see how we're doing and find ways to improve. It takes place February through May 2026. Your feedback is important. **Together, we can make the services you count on even better.**



## Watch for the Survey

Keep an eye out for the CAHPS survey in the mail or by phone.



## Complete It

Let us know how we're doing—your answers are anonymous.



## Make a Difference

Your input helps us improve and be the best we can be!



## For More Information

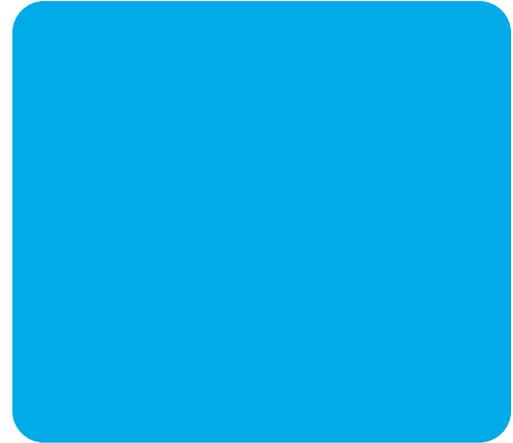
To learn more about the CAHPS survey and its impact, scan the QR code to the right or visit [AHRQ.gov/cahps/surveys-guidance/index.html](https://www.aHRQ.gov/cahps/surveys-guidance/index.html).





# MedStar Family Choice

DISTRICT OF COLUMBIA



If you do not speak and/or read English, please call 888-404-3549 between 8:00 a.m. and 5:30 p.m. A representative will assist you.

Si no habla o lee inglés, llame al 888-404-3549 entre las 8:00 a.m. y las 5:30 p.m. Un representante se complacerá en asistirle.

Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler 888-404-3549 entre 8:00 du matin et 5:30 du soir. Un représentant vous aidera.

Nếu bạn không nói và / hoặc đọc được tiếng Anh, vui lòng gọi 888-404-3549 từ 8:00 sáng đến 5:30 chiều. Một đại diện sẽ hỗ trợ bạn.

እንግሊዝኛ የማይናገሩ እና ወይም የማያነቡ ከሆነ እባክዎን ከ 888-404-3549 ድረስ ከጠዋቱ 8:00 እስከ 5:30 ባለው ጊዜ ይደውሉ ። ተወካይ ይረዳዎታል ።

영어를 말하거나 읽지 못하는 경우 오전 8 시부 터 오후 5시 30 분 사이에 888-404-3549로 전 화하십시오. 담당자가 도와 드릴 것입니다.

如果您不会说和/或阅读英语，请在上午 8:00 至下午 5:30 之间致电 888-404-3549。一位代表将为您提供帮助。

MedStar Family Choice District of Columbia complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, ethnicity, age, religion, physical or mental disability, pregnancy, sex, sexual orientation, sexual stereotyping, marital status, gender, gender identity or expression, language, ability to pay, or socioeconomic status.



This program is brought to you by the Government of the District of Columbia Department of Health Care Finance.

