



# MedStar Family Choice

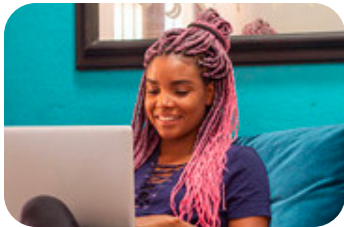
DISTRICT OF COLUMBIA

## Benefits... you have them, here's how you keep them

As a MedStar Family Choice District of Columbia Enrollee, it may be time to renew your DC Healthy Families, DC Healthcare Alliance, or Immigrant Children's Program benefits. **All beneficiaries must renew or recertify to keep their benefits.**

Don't wait to update! Visit District Direct at **DistrictDirect.DC.gov** to ensure your contact information is up to date so you will receive important information. When renewing benefits, you can renew or recertify online, by phone, or in person.

**Need assistance? We can help. Call 202-363-4348 (select option 1, then option 2) to speak with an Outreach coordinator.**



### Online

Create an account and complete your renewal or recertification via District Direct\*

### By Phone

Call the DC ESA Public Benefits Call Center at **202-727-5355**  
TTY/TDD **711**

### In Person

Visit a DC ESA Public Benefits Service Center near you (see back side for locations)

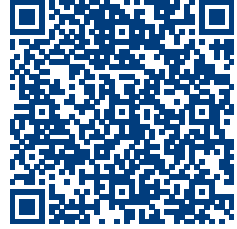
\*To renew or recertify online, go to **DistrictDirect.DC.gov**.

**Don't lose your healthcare benefits. Renew or recertify today!**

## DC Economic Security Administration (ESA)

### Service Center Locations

- **Anacostia** – 2100 Martin Luther King Jr. Ave. SE, DC 20020
- **Congress Heights** – 4049 South Capitol St. SW, DC 20032
- **H Street** – 645 H St. NE, DC 20002
- **Fort Davis** – 3851 Alabama Ave. SE, DC 20020
- **Taylor Street** – 1207 Taylor St. NW, DC 20011



Scan the QR code for more information about your MedStar Family Choice District of Columbia benefits, programs, events, and resources.

### Transportation Assistance

Did you know as an Enrollee you can receive transportation if you need it? Call Transportation Services at **866-201-9974** to schedule.

### Renew or recertify two months before your coverage end date.

For example, if your coverage eligibility end date is July 31, 2023, you can renew or recertify starting June 1, 2023.

If you do not speak and/or read English, please call 888-404-3549 between 8:00 a.m. and 5:30 p.m. A representative will assist you.

Si no habla y/o lee inglés, llame al 888-404-3549 entre las 8:00 a.m. y las 5:30 p.m. Un representante lo asistirá.

Nếu bạn không nói và/hoặc đọc Tiếng Anh, vui lòng gọi 888-404-3549 giữa 8 giờ sáng đến 5 giờ 30 chiều. Một người đại diện sẽ hỗ trợ bạn

영어를 읽거나 말할 수 없다면, 오전 8시에서 오후 5시 30분 사이에 888-404-3549로 문의하십시오. 대표가 도움을 드릴 것입니다.

Si vous ne parlez pas et / ou ne lisez pas l'anglais, veuillez appeler le 888-404-3549 entre 8h00 et 17h30, un représentant vous répondra.

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MedStar Family Choice District of Columbia complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, disability, or sex.



This program is funded in part by the Government of the District of Columbia Department of Health Care Finance.



GOVERNMENT OF THE DISTRICT OF COLUMBIA  
**MURIEL BOWSER, MAYOR**